

# PLC Leadership 1<sup>st</sup> Leadership Development Course

## 28-30 August 2017

### PIKOM Training Centre, Empire Damansara

With the advent of **transformational changes** sweeping across the industries where commonly understood boundaries are fast disappearing, where collaboration replaces competition, where products are subsumed into integrated services, and where digitalization means a **new business model world**, the demand on **leaders** and the **burden of leadership** are life-changing & technique-demanding.

The **National ICT Association of Malaysia (PIKOM)** in collaboration with **Business Technovise International (BTI)** is once again, pleased to invite you to experience our latest initiative, the **1<sup>st</sup> Leadership Development Course (LDC)**, from **28-30 August 2017**, to be held exclusively at the **PIKOM Training Centre, Empire Damansara, Damansara Perdana**.

**75%** organizations rank leadership skills as the most important for successful navigation of complexity in projects;  
organizations say this skill is the most important for the long-term success of PMS<sup>1</sup> **71%**

<sup>1</sup> Pulse of the Profession In-Depth Report: Navigating Complexity, 2013, PPM

PLC LDC is fun-filled and totally engrossing. With the simulation of various **leadership games** and activities, the **participants who have just entered the Leadership Circle and are not well-versed with the key Leadership principles** will take-away deep understanding and insights what defines a **strong leader** (effective managers may not be strong leaders). Strong leaders have to continuously acquire new **knowledge, skills and techniques** in order to **influence** and **deliver** solutions. Globalization has brought additional demand for **cross culture/border management** skills. Effective leadership allows **inclusivity**, resulting in stronger **ownership** and a sense of **self-worth** as people feel appreciated having a say in how things are done. Leadership also entails **inspiring** people to effectively, efficiently and willingly complete tasks assigned to them, often inadvertently leading to higher levels of **productivity** and **job satisfaction**. PLC LDC imparts participants with the **confidence** to pursue greater things, scale newer heights and **create a new ending** for their professional and personal life.

PLC LDC addresses the *elephant in the room*: many people go fishing all of their lives without knowing that it is not the fish they are after. Many professionals are asked to lead teams without being given the foundation training they rightfully deserved. Their experience mirrors the rough and tumble of their **struggles in life** having to endure the additional wear and tear of a **reluctant leader**. Making the **transition** from management into **leadership** is never easy and may not be everyone's cup of tea. The **insightful** and **humble** Leader has to ensure that their stakeholders are ready to embrace the environmental **changes** which could unsettle the strongest and unhinge the steadiest.

PLC LDC imparts the **key skills and competencies** that prepare you to take the helm — to analyze critically, articulate strategically, think holistically, and lead confidently. LDC encompasses analysis to action, with emphasis on the **action to make great things happen**.

#### Who Should Attend

1. Executives who have recently been promoted to positions of significant managerial & leadership responsibility
2. Middle-level executives with at least 10 years of work experience and a minimum of three to five years of management experience

#### Key Takeaways

- improve core analytical & communication skills required for approaching business challenges
- lead by design, with authenticity, power, and a deeper understanding of human behaviour in order to get things done
- gain new perspectives, and collaborate with multi functions effectively
- Improve execution planning approach
- Improve knowledge acquisition skills

#### Get to Know the Chief Instructor:



**Chee-Peng TAN** is a humble and practical PPM practitioner with 32 years of experience. Having assisted his repeat MNC clients in the successful implementation of multi-billion project portfolios, he will be fondly remembered by more than 5,700 PMS/senior management from 64 countries for career-defining approach to making things happen and delivering business outcome.

First Class Honours, Imperial College UK; CITPM Senior; International Who's Who of Professionals for 1999; Board of Assessor Singapore

National IT Skills Certification Programme; Fellow Member and Roll of Honours Singapore Computer Society; Mauritius SAPES-recipient and Honorary 300 of the Singapore National Infocomm Registry for ICT Professionals, 2011-2013, Singapore National IT Skills Certification Programme; Fellow Member and Roll of Honours Singapore Computer Society; Mauritius SAPES-recipient and Honorary 300 of the Singapore National Infocomm Registry for ICT Professionals, 2011-2013, F.MIoD.

A Strategic Services Consultant specializing in Business-IT Planning, Programme Management and PMO/Business-IT process automation, previously the Vice President, Technology of Citibank N.A., Singapore; Managing Partner of Andersen Worldwide for Mauritius and East Africa, now Group CEO of the BTI Group with market presence in Asia & Africa.

#### CONTACT:

Mr. GS Murty

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✉ plcsecretariat@teamsynthesis.com

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**PIKOM** Team **SYNthesis**

# Leadership Development Course (LDC) Training Agenda

## DAY ONE

**08:30-12:30**

Opening by the **Advisor, PIKOM Training Academy**  
**Project Leadership** Agenda and Rules of Engagement

### Introduction to Leadership

- ▣ What is Management & Leadership?
- ▣ Personal Leadership
- ▣ Social Leadership

### Developing Leadership ½

- ▣ Team Building
- ▣ Conflict Management
- ▣ Negotiation & Influencing

*1st Breakout Session*

**13:00-17:00**

### Executing Leadership ½

- ▣ Profiling to Deliver Business Outcome
- ▣ Achieving Win-win Relationship
- ▣ Sustaining Middle Ground Agreement

*2nd Breakout Session*

### Leadership 101

- ▣ Personal
- ▣ Team
- ▣ Social

*3rd Breakout Session*

### Day 1 Wrap Up and Discussion

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organizations say this skill is the most important for the long-term success of PMs<sup>1</sup> **71%**

<sup>1</sup> Pulse of the Profession In-Depth Report: Navigating Complexity, 2013, PMI

## DAY TWO

**08:30-10:30**

### Developing Leadership 2/2

- ▣ Problem Resolution
- ▣ Emotional Intelligence
- ▣ Feedback Management
- ▣ Motivation & Morale

*4th Breakout Session*

### Executing Leadership 2/2

- ▣ Out-of-the-Box Thinking
- ▣ Heart Comes Before Mind
- ▣ Harnessing Wisdom from Chaos
- ▣ Getting to the Summit Together

*5th Breakout Session*

**13:00-17:00**

### Leadership 102

- ▣ Rationale vs Phronesis
- ▣ Burden vs Privilege
- ▣ The First Among Equals

*6th Breakout Session*

### Leadership 103

- ▣ Respect is Earned
- ▣ Who Watch the Watcher
- ▣ Leadership by Example

*7th Breakout Session*

### Day 2 Wrap Up and Discussion

## DAY THREE -

### Leadership Group Work & Presentation

*9th Breakout Session*

### Jumping to the Next S-Curve

*10th Breakout Session*

**13:00-19:00**

### Awards and Recognition

### Day 3 Wrap Up and Discussion



# Leadership Development Course (LDC)

## Individual Registration Form

### Current & Advanced Booking

#### PARTICIPANT DETAILS

Title (Mr / Mrs / Ms): \_\_\_\_\_  
Family Name (Surname): \_\_\_\_\_  
First Name: \_\_\_\_\_  
Email Address: \_\_\_\_\_  
Date of Birth: \_\_ / \_\_ / \_\_\_\_ (DD/MM/YYYY)  
Mobile Number: \_\_\_\_\_  
Company / Organisation : \_\_\_\_\_  
Designation: \_\_\_\_\_  
Address: \_\_\_\_\_  
Postcode: \_\_\_\_\_ City/State: \_\_\_\_\_  
Office Tel: \_\_\_\_\_ Office Fax: \_\_\_\_\_  
Date: \_\_\_\_\_ Signature: \_\_\_\_\_

#### PROFESSIONAL BACKGROUND

Qualifications: \_\_\_\_\_  
Years of Working Experience: \_\_\_\_\_ Years in Project Management: \_\_\_\_\_  
Years as officially-designated Project Manager Roles: \_\_\_\_\_  
Professional Project Management Membership: \_\_\_\_\_ (eg. PMI)

#### ADDITIONAL INFORMATION

Have you attended any Project Management Training before? YES / NO  
Are you PMP-certified? YES / NO  
PIKOM Member: YES / NO

#### LEADERSHIP DEVELOPMENT COURSE (LDC) SESSION DATES

Please tick the session date for registration:

- 1<sup>st</sup> LDC: 28-30 August 2017 (Deadline: 21 Aug 2017)  
 2<sup>nd</sup> LDC: 29 November – 1 December 2017 (Deadline: 22 Nov 2017)

#### VENUE & ACCOMODATION

PIKOM Training Centre @ E1, Empire Damansara, Ground Flr.  
No.2, Jalan PJU 8/8A, Damansara Perdana,  
47820 Petaling Jaya, Selangor Darul Ehsan. Malaysia

**\*\*The organizers reserve the rights to change the venue at their discretion.**

Accommodation and travel costs are not included in the registration fee. Please contact PIKOM should you need further details on accommodation.

#### PARTICIPATION FEE

- Local Registration: RM3,750.00+6% GST (after rebate)  
 Foreign Registration: USD1,500+6% GST (after rebate)

#### REGISTRATION

Registered by: \_\_\_\_\_  
Designation: \_\_\_\_\_  
Contact Number: \_\_\_\_\_  
Email Address: \_\_\_\_\_

#### BILLING DETAILS

Invoice attention to: \_\_\_\_\_  
GST Reg No: \_\_\_\_\_  
Designation: \_\_\_\_\_  
Contact Number: \_\_\_\_\_  
Billing Address: \_\_\_\_\_

Email Address: \_\_\_\_\_

Please **invoice** my company/organisation and payment will be made **prior** to the start of the Course.

#### PAYMENT METHOD

Please tick where applicable:-

- Cheque made in favour of 'PIKOM'  
 Online Wire Transfer (T/T)  
 Credit Card Payment (please contact PIKOM for the Credit Card Authorisation Form)

#### CONFIRMATION

1. Registration is on a first-come-first-served basis.
2. To confirm your registration(s), all registration form(s) must be accompanied with a **Letter of Undertaking (LoU)** on company's letterhead.
3. PIKOM will confirm your registration via email

#### ENQUIRIES & REGISTRATION

PIKOM, The National ICT Association of Malaysia

Contact Person: Mr GS Murty

Email: training@pikom.org.my

E1, Empire Damansara. No.2, Jalan PJU 8/8A,

Damansara Perdana 47820 Petaling Jaya, Selangor. Malaysia.

General Tel: (603) 4065 0078

General Fax: (603) 4065 0079

**[PAYMENT POLICY]** Payment is due in full at the time of registration. Full payment is mandatory for event attendance.

**[CANCELLATIONS & SUBSTITUTIONS]** You may substitute participants at least 5 working days prior to the beginning of the Course. Cancellations will be refunded only if made in writing at least 10 days prior to the beginning of the Course. No refund is given for any late cancellations for participants who do not show up for the course (no-show). **\*\*The organizers reserve the rights to change the venue at their discretion.**

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